

**Course:**

**COMM 4200NC Conflict Resolution**

**0 hours**

**Departments/Programs:**

Organizational Leadership and Communication (Adult Undergraduate)

This course focuses on constructive individual and group interaction by providing practical strategies for handling complex interpersonal dynamics. Class content weaves theory with skill building to help students explore the nature of conflict and a range of approaches to resolving differences. Students will discover what influences problem solving and decision-making through the application of negotiation, communication, and perceptual skills. Offered in the Adult Undergraduate program only.  
*Prerequisite(s): Junior standing or permission of the instructor.*